



3 Easy Steps to Service

1. Put **651-755-4773** on your speed dial. Always remember, no question or problem is too simple or too complicated for us to answer. We are available 24/7 for all your service needs.
2. If we can't help over the phone, we'll promptly dispatch a trained technician.
3. The worst thing you can do is ignore the problem or not ask for technical assistance.

About Us

Total Fire Alarm & Security, Inc. is an independently owned and operated home-grown company. Formed in 2003, the business has been focused around a team of installers, technicians and managers with over 150 years of experience. Beginning from day one, we have been providing the best protection systems available with the highest quality service and monitoring. We have never lost focus. Customer service is still our number one priority.

Contact Us

Phone: 651-755-4773

Email: office@totalfirealarm.com

Web: www.totalfirealarm.com



**TOTAL FIRE ALARM &
SECURITY, INC.**
1919 Broadway St. NE
Minneapolis, MN 55413



Fire Alarm, Security, Access
Control, Video Surveillance
Systems, and More...

Total Fire Alarm & Security, Inc.

1919 Broadway St. NE Minneapolis, MN 55413

651-755-4773 fax: 651-779-4355

www.totalfirealarm.com



Total Fire Alarm & Security, Inc. is a state licensed Small Business Enterprise certified company. Our field installers and technicians are NICET certified members of local 110. Our reliable 24/7 protection has been servicing multi-family residential and businesses from St. Paul to Minneapolis to St. Cloud and everywhere in-between since 2003.



Who are our customers?

- business owners
- developers
- electrical contractors
- general contractors
- property and association managers

Regardless of which title best describes your business role, total protection from fire, theft, burglary, vandalism and unauthorized entry is a key component in protecting your investment.

*“We changed our fire & life-safety systems service three years ago from a large corporate vendor to locally based **Total Fire Alarm & Security**. We are happy to say that we now receive prompt friendly service, fast response, and overall cost savings for our property and residents.”*

- Local property manager
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Service on site, online or over the phone

At **Total Fire Alarm & Security Inc.** we are dedicated to giving you an unsurpassed customer experience.

Our central station professionals and field technicians are there to help you every step of the way.

Whether you are a business owner, contractor or a property manager of multi-story buildings, we can provide 24/7 support by phone or with instructional video assistance covering:

- Lost or forgotten alarm codes
- Key fob & door entry tips and training
- Intermittent alarm beeping
- Programming questions or issues
- Fire or security panel malfunctions
- Unable to retrieve or playback information from a camera’s DVR